



# *ICU – Institute for University Cooperation Onlus*

## *Social Report*

### Motivation

- 1) Methodology adopted for the preparation of the social report
- 2) General information about the institution
- 3) Structure, governance and administration
- 4) People working for the institution
- 5) Goals and activities
- 6) Economic-financial situation
- 7) Other information
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## *Motivation*

As required by the decree of the 4<sup>th</sup> July 2019 (n.117 / 2017), the social report is prepared, which in addition to fulfilling the regulatory obligation, makes available to members, workers and third parties (including public administrations) information elements on the work of the entities and their directors, as well as on the results achieved over time. Moreover, it is a tool that makes it possible to offer clear and transparent communication of the activity carried out to all stakeholders and all interested parties, in order to verify the work of the entity. This is why ICU, Institute for University Cooperation, prepares the social report, which represents a tool for awareness, dialogue and therefore also for better management.

## **1) Methodology adopted for the preparation of the social report**

Legislative Decree n.117 for the Third Sector Code entered into force in 2017, making it mandatory for certain Third Sector Entities (ETS) to prepare and publish a social report.

The methodology followed for the preparation of the ICU social report follows the guidelines indicated in the decree of 4 July 2019 of the Ministry of Labor and Social Policies, with a qualitative and quantitative approach that involved all the ICU staff.

For the preparation of the 2020 Social Report, the indices indicated in the sheets of the various 2020 projects were reported and calculated with the methodology required by the various funding bodies. For the collection of the objectives and indices relating to the individual projects, a form was sent to the project leaders, in order to collect the data of the activities carried out in 2020, or the information relating to the direct and indirect beneficiaries reached, to the outputs resulting from the activities implemented and, as far as possible, on the effects produced on the main stakeholders. These data are also communicated and sent to the various funding bodies following the periodic deadlines required both for the reporting of the projects and for the communication of the progress of the activities.

## 2) General Information about the institution

### *L'ICU presents:*

ICU - Institute for University Cooperation Onlus is recognized by the European Commission and the Italian Agency for Development Cooperation (AICS) as a Civil Society Organization.

ICU was born on the initiative of some Italian teachers in 1966 with the aim of promoting the development of culture and science at the service of mankind at an international level. This purpose can be summarized in a double and interdependent action of:

1. Human and social development in less industrialized countries or countries in transition, through international cooperation programs, with particular attention to training;
2. Diffusion of a culture of development cooperation understood as the integral promotion of human dignity.

Since its establishment, ICU has implemented more than 500 cooperation projects in over 40 countries in Latin America, Africa, the Mediterranean Basin and the Near East, Eastern Europe, Asia and the Pacific. The main sectors of intervention are: university cooperation, education and vocational training, hygiene and health, rural development, adaptation to climate change and renewable energy, promotion of women, social development and emergency. ICU is a partner of ECHO - European Community Humanitarian Office - for the management of emergency projects, is a member of Link 2007 and is a body recognized by USAID. The ICU collaborates and receives funding from the Italian Development Cooperation Agency (AICS - MAECI), the European Union and international organizations. It is also supported by Italian and international foundations, businesses and private citizens.

*Name:* Istituto per la Cooperazione universitaria Onlus (Institute for University Cooperation), a non-governmental organization, founded in 1966, which carries out development cooperation projects in the countries of the south of the world.

*Tax code:*  
80046590586

### *Legal form and qualification*

#### *according to the code of the Third Sector:*

Moral body, as well as NGO, recognized as suitable with D.P.R. n.921 of 05/09/1967 and ONLUS of right according to the art 10 of the Dlgs di diritto ai sensi dell'art 10 del Dlgs 460.97.

*Registered office address:* Viale G. Rossini 26.

*Other locations in Italy:* Milan, Florence, Segesta (TP), Bari.

*Other locations abroad:* Lebanon, Jordan, Tunisia, Rwanda, Burundi, Libya, Kurdistan, Guatemala, Perù, Bolivia.

*Our MISSION and our VISION:* The fundamental pillar that supports the action of the ICU in the pursuit of its objectives has always been attention to the dignity of the person, understood as a subject prone to learning and responsible for his own future and for that of the community in which he lives. This was the belief that led to the founding of the ICU and which has continued to inspire all of its activities. In fact, the purpose of the ICU is to promote self-development in the southern countries in which it operates. For this reason, the activities that the ICU implements always include a strong component of education and training of the civilian population and local institutions. Capacity building, understood as the transfer of technology, methodology and know-how, is a permeating theme of the ICU strategy in relations with local partners. The technical assistance that the Institute provides through its projects is always aimed at improving local skills and operational capabilities. In accordance with these inspiring ideas, ICU's initiatives are based on solid relationships with local partners (representatives of institutions and civil society), built and consolidated following years of collaboration. This mode of cooperation ensures proper identification of local needs, an efficient and adequate implementation of projects and sustainability of the activities carried out, thanks to the continuous presence of local partners which guarantees the prolongation of the results obtained over time.

*Statutory activities identified with reference to Art. 5 legislative decree n. 117/2017 and / or Art. 2 of the legislative decree n.112 / 2017 (corporate purpose):*

The activity of ICU, carried out in the framework of culture and solidarity, is deployed through development cooperation activities (as indicated in the letter "N" of art. 5 of Legislative Decree no. 117/2017).

The institute, which is not for profit, is a non-governmental organization, in its conduct it is inspired by the Universal Declaration of Human Rights and the International Convention on the Rights of the Child. To achieve its aims, the Institute aims to promote provisions and implement initiatives that:

- a) carry out development cooperation programs and projects, with particular regard to the health, agriculture and energy and vocational training sectors, without excluding other sectors and all orders and degrees in developing countries.
- b) carry out humanitarian and emergency interventions.
- c) carry out development education, training and information programs and projects.
- d) implement, where possible, the strengthening of public institutions, civil society organizations and the entrepreneurial fabric
- e) make use, where necessary, of the highest professional skills available in developed countries

- f) solicit the participation of increasingly large social strata in education, especially higher education, and the training of students
- g) facilitate the exchange of teachers and collaboration between scientific research institutes
- h) support the establishment and strengthening of institutions for scientific research and teaching
- i) encourage the organization of courses, congresses, seminars and any other initiative aimed at improving experiences in the field of university activities.

The Institute intends to carry out these tasks also in collaboration with other bodies with similar purposes and with international organizations of culture and cooperation and, to this end, it may enter into special agreements with national and international bodies and institutions.

***Links with other third sector entities:*** The ICU is a member of Link 2007 - Association of Italian NGOs.

### 3) Structure, governance and administration

#### *Statutory bodies*

President and Legal Representative

(appointed on 7/02/2019)

Massimo De Angelis

Secretary General

(appointed on 31/10/2007)

Andrea Vigevani

Steering Committee

(appointed on 28/10/2020- in office until  
28/10/2023)

Massimo De Angelis (Presidente e Rapp. Legale), Daniele Salvatore Giunta (vicepresidente), Federico Eichberg (membro), Alessandro Bortolussi (membro), Paolo Arullani (membro)

General Council

Dr. Giovanni Diana (member), Prof. Paolo Arullani (member), Associazione ARCES (member), Prof. Claudio Buoni, Dott. Julien Nagore, Fondazione RUI, Dott. Giovanni Mottini (member), Ing. Pietro Papoff (member), Dr. Erik Peterson (member), Prof. Alberto Ribera (member), Prof. Giovanni Scanagatta (member), Dr. Andrea Vigevani (member), Dr. Federico Eichberg (member), Prof. Leonardo Urbani (member), Dott. Piergiorgio Palla (member), Dott. Daniele Salvatore Giunta (member), Ing. Alberto Laurenti (member), Prof. Pierluigi Murro (member), Dr. Massimo De Angelis (member), Dr. Alessandro Bortolussi.

Board of Auditors

(appointed on 28/10/2020- in office until  
31/12/2023)

Dott. Francesco Morrone (president)  
Dott. Alessandro Forgione  
Dott. Manlio Bondi

#### *Non-statutory bodies*

Director

Daniele Bonetti

(appointed on 22/06/2015)

Deputy director

(appointed on 20/06/2018)

Barbara Cosentino

*Mapping key stakeholder...*

ICU collaborates with many national and international, institutional and civil society actors to better carry out its activities in the countries of intervention.

Here are some of the main stakeholders:

*Financers*







FONDAZIONE TERZO PILASTRO  
ITALIA E MEDITERRANEO



CHIESA VALDESE  
UNIONE DELLE CHIESE METODISTE E VALDESI

*Partners Abroads*



Republic of Lebanon  
Ministry of Social Affairs



REPUBLIC OF LEBANON  
MINISTRY OF ECONOMY & TRADE



REPUBLIC OF LEBANON  
MINISTRY OF INDUSTRY



Lebanon  
L.A.R.I.



Republic of Lebanon  
MINISTRY OF AGRICULTURE



*Partners in Italy*





UNIVERSITÀ  
DEGLI STUDI  
FIRENZE



Università degli Studi  
**Mediterranea**  
di Reggio Calabria



Consorzio  
Interuniversitario  
Regionale Pugliese



**ROMA  
TRE**  
UNIVERSITÀ DEGLI STUDI



UNIVERSITÀ  
DEGLI STUDI  
DI PADOVA



UNIVERSITÀ DEGLI STUDI DI NAPOLI  
**FEDERICO II**



UNIVERSITÀ DEGLI STUDI  
DI SALERNO

**... and methods of their involvement:** The various ICU projects are reported regularly as required by the funding bodies. The reports presented periodically communicate the objectives achieved, the activities carried out and the economic and quantitative data; in addition, some funding bodies provide for the half-yearly delivery of the progress of the projects they financed. It is also foreseen as part of the project activity of the final events where all the achieved objectives are communicated. The other partners are involved in the definition and operational execution of the projects.

#### 4) People working for the institution



### ICU HQ ROMA

#### MANAGEMENT

President:  
Massimo de Angelis

Secretary General:  
Andrea Vigevani

Director: Daniele Bonetti

Deputy director:  
Barbara Cosentino

#### ADMINISTRATION

Paola Matteoni

Giulia Angelosanti

#### PROJECT DEVELOPMENT

PDM Jordan/ Kurdistan – Francesca Oldani/Ludovica Tursini

PDM Tunisia / Libya / Burundi - Daniela Peschiulli

PDM Lebanon / Syria - Sara Immè

PDM Rwanda / Latin America- Mariella Pisciotta

PDM Italy/ European Union- Serena de Angelis

Project development consultant - Nicolò della Chiesa

## ICU FIELD OFFICES

### LEBANON AND SYRIA

Claudio Errighi  
Josè Antonio Naya  
Villaverde  
Gabriella Esposito  
Hussein Hoteit

### TUNISIA AND LIBYA

Lorenzo Errighi  
Mario Michelini  
Valeria Lonni  
Yousri Benkhalifa  
Yahya Abidi  
Senda Gharbi

### RWANDA

Marco Serafino  
Julia Anbalagan  
Evode Uwanyrigira

### JORDAN E KURDISTAN

Sofia Rossi  
Martina Terraglia  
Gabriele Marchesi  
Cecilia Leone  
Gazal Soudani

### BURUNDI

Martino De  
Stefanis  
Philbert Ndizeye  
Olivier Jayne

### *Compensation Structure*

ICU employees are contracted with a permanent contract similar to the national collective bargaining agreement for trade and their salaries comply with the criteria required by the same decree. There is an inequality greater than 8 times between the highest salary paid to the employee and the lowest.

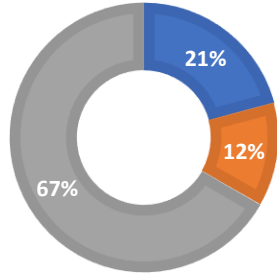
Contracts are stipulated for foreign staff according to trade union agreements, with reference to the Link2007 association, of which the ICU is a member.

For corporate offices, the activities of the various members do not provide for any remuneration, as required by the Articles of Association.



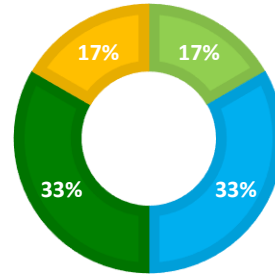
### CONTRACT TYPES

- Permanent employees
- Employees in Italy
- Employees Abroad

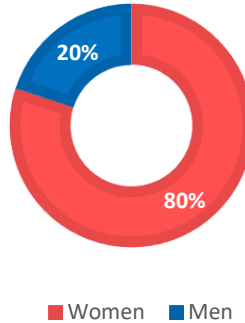


### CONTRACTUAL LEVELS OF EMPLOYEES

- Managers
- Employees 1 level
- Employees 3 level
- Employees 4 level



The Staff is composed predominantly of women



The ICU also collaborates with various universities (eg: Luiss, Sapienza, IULM, etc.) to welcome trainees, for a period that generally ranges from 3 to 6 months. We generally train up to 4 trainees every year.

## 5) Goals ad activities

*“Our business consists in starting development processes that can continue at the end of our projects: stimulating progressive autonomy is a key factor in making people more responsible and free. With this method we have always worked, we work and we will continue to work.”*



### *Our sectors*



Environment, Agriculture, Rural Development, Water Resources, Livelihoods



Renewable energy and energy efficiency



Waste management



Social inclusion, protection and emergency



Education



## *Our project in 2020*

During 2020 ICU operated in Latin America, Middle East and North Africa, Africa and Europe, managing 21 projects and stipulating 26 contracts with various funding bodies (some projects are the result of co-financing from various donors).

### **Geographical distribution**

### **Sectors of intervention**

#### **Latin America**

Bolivia and Perù

Environmental protection and sustainable development; Fishing; Agriculture; Economical progress.

#### **Middle East and North Africa**

Tunisia, Jordan, Lebanon e Syria

Sustainable agricultural development; Water resources management; Energy efficiency; Agriculture; Economical progress; Professional training; Emergency.

#### **Africa**

Rwanda e Burundi

Development of the coffee supply chain; Renewable energy for basic services

#### **Europe**

Development Education

*Strengthening the Andean farming communities and their representative bodies in the province of Anta (Cusco) through sustainable and innovative agricultural practices*

Country of realization: Perù
Main financers of the project: Presidenza del Consiglio (8 x1000); Fondation Ensemble; Programma Perù Fe
Total budget of the project: 547.715,00 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 78.440,29 €

**Description of the project:**

The project addresses the problems of low productivity, climate change, economic vulnerability, commercialization, food security and conditions of marginalization of women in Anta, Huancahuasi and Huarcoondo. The project's activities took place as planned throughout the period, but had a strong setback from mid-March 2020 due to the spread of the COVID-19 pandemic and the subsequent state of alarm decreed in the country. Nevertheless, the residual activities at the time of the lockdown were few and the agriculture, object of this project, has never completely stopped being a source of food for the country, just as the local markets for the sale of food remained open. The local staff was therefore able, with some limitations, to carry out the last planned activities and conclude the project on schedule.

**Results achieved and beneficiaries achieved**

In 2020 all 250 farmers have applied agro-ecological practices and with their families we have reached a total of 1200 beneficiaries. A 20% reduction in the malnutrition rate of beneficiaries was achieved. Thanks to the project activity, production has diversified and productivity has increased with a consequent increase in quinoa production by 10%; this has led to a 15% increase in family income and a decrease in poverty with a 10% decrease in child malnutrition.



*Strengthening of sustainable agro-livestock production and food security in 7 vulnerable communities of the Municipality of Vallegrande*

Country of realization: Bolivia
Main financier of the project: Presidenza del Consiglio (8 per mille)
Total budget of the project: 262.600,00 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 51.180,02 €

### **Description of the project**

Improve the availability of diversified foods and their consumption at the level of the families of 7 particularly vulnerable rural communities in the southern area of the Municipality of Vallegrande. This project had as its specific objective the "Improvement of the food security conditions of the rural population in the Municipality of Vallegrande". The project activities started on 1 July 2018 and ended on 30/10/2020. For the realization of all the planned activities it was necessary to ask for 2 extensions: the first on 25/11/2019 and a second on 15/05/2020 due to the impossibility of finalizing the activities in the field due to the Covid pandemic. 19.

### **Results achieved and beneficiaries achieved**

Agricultural production diversified in 2020. The production of new fruit and vegetables was introduced and enhanced through the distribution of 9,440 g of vegetable seeds and 6,272 seedlings. Among the main fruit plants: apple, peach, citrus and custard; and plant species: carrot, beet, onion, lettuce, spinach, chard, broccoli, celery, cauliflower, etc. At the end of the project, the production area was increased to ½ hectare on average. The main product of which the increase was measured was the potato of which 360 qq x Ha were initially harvested; with the introduction of technical irrigation it reached on average 644.33 qq x Ha. This means a 79% increase in potato production. As for vegetables, yields have been increased from once a year to two / three harvests per year, with a 40% increase in production. The increase in milk went from 3 liters per day to 4.3 liters per day. The increase is 50%. At least 25 new nutritionally adequate recipes have been introduced. During the project there was an improvement in the varied consumption of fresh food. There was an increase in both the portion and the frequency of consumption of fruit, vegetables and dairy products. At the start of the project, 12% of households ate vegetables 4 or more days a week. At the end of the project, 38% of families ate vegetables with the same frequency. At the start of the project, 10% of families ate fruit 4 or more days a week. At the end of the project, 44% of families consumed vegetables with the same frequency of days. At the start of the project 29% of families consumed milk and dairy products from 1 to 3 days a week, at the end of the project 33% of families consumed milk and dairy products with the same frequency of time.



**WISPER - Water-efficient Innovative Solutions Portfolio for Enhancing Resilience**

Country of realization: Tunisia-Jordan
Main financer of the project: Unione Europea
Total budget of the project: 1.250.316,40 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 1.900 €

**Description of the project**

The project aims to contribute to the promotion of efficient water use in rural areas in Tunisia and Jordan, in order to adapt and improve resilience to the water-related impacts of climate change. Specifically, the project aims to improve the technical, institutional and market context that supports the adoption and development of innovative solutions that lead to an efficient use of water in agricultural irrigation, in the Governorate of Nabeul in Tunisia and in Balque, Karak. and in the Governorate of Mafraq in Jordan. In the project, the ICU deals with the coordination and management of the project, the financial and administrative management of the project and the technical and administrative assistance to the partners.

**Results achieved and beneficiaries achieved**

In 2020 there was an initial expense for the start of the project, which officially started on 21/01/2021; therefore, the development of the activities and the results that follow are still in progress.



*ProAgro: Support for the development of sustainable agri-food micro-enterprises and creation of employment opportunities in disadvantaged areas of Tunisia*

Country of realization: Tunisia
Main financier of the project: AICS –Agenzia Italiana per la Cooperazione e Sviluppo
Total budget of the project: 2.000.000,00 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 196.526,80 €

### **Description of the project**

The project aims to help improve living conditions in rural areas of Tunisia by strengthening micro-enterprises in the agri-food sector. With the project, the micro-enterprises of the milk, vegetable, date, aromatic and medicinal herbs, olive tree sectors in the governorates of Beja, Kasserine, Kebili, Le Kef, Mahdia and Sidi Bouzid have a better production capacity, processing and marketing and are more integrated into associations and within their supply chain. The intervention logic is based on three lines of action: 1) the strengthening of agri-food micro-enterprises through technical-managerial training, assistance for the development of improvement plans and accompaniment and support for access to credit; 2) the training of young graduates and their accompaniment in the start-up of technical assistance activities for producers, combined with activities of representation of companies supplying inputs and technologies that will allow technicians to generate income by making their business sustainable and helping to spread knowledge and innovation among companies; 3) the strengthening of market links between Tunisian and Italian companies, to favor marketing opportunities for the products of Tunisian companies on the Italian market and for Italian inputs and technologies on the Tunisian market. The main expected impacts of the project: efficiency and better insertion in the market of companies, strengthening of technical assistance in the agri-food sector, better positioning on the international markets of the agri-food sector, improvement of the relevance of the agri-food system in Tunisian policies and improvement of living conditions and on the inclusion of women in Tunisian companies.

### **Results achieved and beneficiaries achieved**

In 2020, we carried out an information campaign on the initiative in the project areas and we collected and selected the applications submitted by micro-enterprises in the agri-food sector and project supply chains, interested in developing a business improvement plan. We have achieved a strengthening of the technical-administrative and commercial capacities of 400 selected MI, new forms of association have been established and the existing ones have been consolidated to strengthen businesses, and we have accompanied the micro-enterprises and associations selected for access to credit or state incentives for the realization of investments that increase its production capacity, the creation of added value, access to markets and the generation of employment. We have selected 85 young graduates (5 for each relevant supply chain in the 6 governorates) and we have trained them in a theoretical-practical way on the main innovative technologies of the agri-food sector in the supply chain of each competence. We carried out personalized coaching for the 34 young people who passed phase I for the evaluation and accompaniment in the development of their business idea. We carried out an internship program in Italian and Tunisian companies and there was financial support for the



creation of 17 start-ups (1 for each relevant supply chain in the 6 governorates) by the young people trained.



**Civil Society Engagement for Circular Green Economy – CSE4CGE**

Country of realization: Jordan
Main financer of the project: Unione Europea
Total budget of the project: 422.029 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 46.459,45 €

**Description of the project**

Strengthen the coordination and mutual support between civil society organizations and the municipalities of Irbid and Karak in the solid waste management sector, achieving a strong participation of CSOs as supporting actors to the Municipalities of Irbid and Karak in the implementation of new strategies for the waste management, and strengthening their role as a point of contact between government institutions, the local population and the private sector.

**Results achieved and beneficiaries achieved**

In 2020, we selected 32 civil society organizations from Irbid, conducted 1 team building activity (20 participants) and 3 SWM training activities for civil society organizations in Irbid.



***RE-FIT - Retrofitting of public buildings through green technologies and processes***

Country of realization: Lebanon
Main financer of the project: Unione Europea
Total budget of the project: 1.875.000 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 85.300,56 €

**Description of the project**

The project aims to contribute to climate change mitigation and a circular economy in Lebanon, through low-carbon and energy-efficient solutions and processes (e.g. recycling practices). The specific objective of the project is to support the application and promotion of economically sustainable and innovative renewable energy (RE) and energy efficiency (EE) technologies for Lebanon, with a focus on public buildings. Specifically, the ICU dealt with the technical and financial management of the project, the supervision of contracts and installations in public buildings, and supporting local partners in setting up the collection facility.

**Results achieved and beneficiaries achieved**

In 2020, the year in which the project began, we carried out an assessment of the situation of the systems of 26 public buildings, we designed new solutions and launched a tender procedure for the construction; we designed the control method and bought new technology; we designed a battery collection system and authorization was requested from the Ministry of the Environment; we carried out a study of the battery sector in Lebanon for the technical aspects (for the legal aspects, work is in progress); we have designed the training of SMEs.



***GOTHAM - Governance tool for the sustainable allocation of water resources in the Mediterranean through the collaboration of stakeholders. Towards a paradigm shift in groundwater management by end users.***

Country of realization: Spain, Italy, France, Lebanon and Jordan
Main financer of the project: Unione Europea
Total budget of the project: 1.600.000 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 15.011,99 €

### **Description of the project**

The GOTHAM project aims to change the paradigm in groundwater management by creating a user-oriented tool that enables effective governance for the conservation of groundwater quantity and quality in the Mediterranean basin. Specifically, the activities involving the ICU are: stakeholder mapping, analysis and preparation of the community engagement strategy; the implementation of the Community of Practices through co-creation seminars; the development of a comprehensive diagnosis of the water balance and dynamics of water quality in the three pilot groundwater bodies; the hydrometeorological characterization of case studies focusing on their vulnerability to climate change; the definition of the groundwater governance framework and the resulting impacts on the quantitative and chemical status of groundwater and the definition of socio-technical scenarios; the assessment of the environmental, social and economic impact of the implementation of the GOTHAM tool; the preparation of the GTool replication and transferability plan; carrying out pilot studies / case studies and strengthening local capacities in Jordan and Lebanon; drafting a recommendation to guide the adaptation and future use of GTool both in EU countries and in the southern Mediterranean; the definition of the GTool business model; the development and implementation of a communication plan.

### **Results achieved and beneficiaries achieved**

The expenses incurred in 2020 were project start-up expenses. In 2020, the starting year of the project, we carried out a mapping and analysis of the stakeholders, identifying all the stakeholders involved in each case study and analyzing their role and their needs; we defined the community engagement strategy, defining the members of the CoP and a roadmap on how to involve the group in the GOTHAM context and beyond; we carried out a comprehensive analysis of the water balance and water quality dynamics of the studied groundwater bodies and assessment of the impact of drought; we determined the key aspects of governance, air conditioning, water supply security and resilience.



***RELIEF - Improvement of the living conditions of the most vulnerable sections of the Iraqi population belonging to the Christian-Chaldean minority refugee in Lebanon***

Country of realization: Lebanon
Main financier of the project: AICS –Agenzia Italiana per la Cooperazione e Sviluppo
Total budget of the project: 526.263,20 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 1.924,28 €

**Description of the project**

The project promotes a multisectoral intervention in order to improve the quality and accessibility of educational and psychosocial support services aimed at the Chaldean-Christian Iraqi community and offered by the S. Thomas educational center run by the Chaldean Charitable Society in Lebanon and located in the eastern suburbs of the city of Beirut. For the education sector, the capacity and quality of the school structure and informal school services of the S. Thomas school is expected to be increased thanks to the creation of new classrooms, the inclusion of new courses and the addition of school staff. The enhancement of social and psychological assistance services (protection sector) for school students and their families is also envisaged, along with the increase in opportunities for social cohesion between different communities. As regards the empowerment and capacity-building sector, the fundraising capacity of the target school will be increased thanks to specific training activities for the staff of the local partner.

**Results achieved and beneficiaries achieved**

For the year 2020, the cost of the project's insurance surety was borne for the crediting of the first installment of financing which arrived on 16 December 2020. The start date of the project is 11/01/2021.



### ***ESMES – Energy Smart Mediterranean Schools Network***

Country of realization: Italy, Tunisia, Spain, Jordan, Lebanon
Main financer of the project: Unione Europea
Total budget of the project: 3.333.333,33 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 385.002,57 €

### **Description of the project**

The project promotes the use of renewable energy and reduces energy consumption, with the prospect of adapting to the climatic conditions of the Mediterranean and finding innovative and effective solutions to optimize investments in energy rehabilitation. The project focuses on public buildings with high energy consumption, causing 36% of CO2 emissions in the region and high economic costs. The intervention involves public schools which are a significant part of the building stock and are characterized by a low or often unknown energy performance. ICU is the lead partner of the project and therefore deals with the coordination and management of all the activities of the project partners and all the administrative and financial aspects.

### **Results achieved and beneficiaries achieved**

In 2020 we installed smart meters in schools for real-time monitoring of consumption; we provided training sessions for students on monitoring consumption and good practices for energy saving; we involved stakeholders in the energy sector for the exchange of knowledge on rehabilitation interventions in public buildings and the organization of the National Energy Hub in Jordan and Lebanon.



***REESTART-Renewable Energy and Energy Efficiency for Sustainable energy Transition And Reinforced Trust between SMEs and ESCOs***

Country of realization: Lebanon
Main financiers of the project: Unione Europea; 5x1000 (as per ICU minutes of 28/10/2020); Fondazione Terzo Pilastro
Total budget of the project: 2.496.759,00 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 220.274,45 €

**Description of the project**

The overall objective of this project is to promote entrepreneurship, innovation and job creation in support of Lebanon's clean energy transition. The specific objective is to achieve higher levels of investment in renewable energy and energy efficiency in Lebanon by creating a more favorable environment for ESCOs to operate and grow. ICU deals specifically with the overall technical and financial management of the project, with the support of the local partner in defining the selection criteria of the SME and ESCO companies, with the implementation of an awareness campaign for SMEs on the advantages of the SE and on the existing financing opportunities. and to support partners in planning and implementing capacity building for ESCOs in terms of energy audit, technical, legal and financial capacity.

**Results achieved and beneficiaries achieved**

For 2020 we have carried out an awareness campaign for SMEs on the advantages of the SE and on the existing financing opportunities; we launched an open call to select 35 SMEs benefiting from partially subsidized energy audits; we carried out an ESCO survey on energy companies to start the activities; we have initiated a feasibility study on several ESCO BMs and EPCs that can legally and financially secure both ESCOs and customers and we have designed a capacity building program for ESCOs.



***Upcycle together: support to the Municipality of Jerash in the participatory path of environmental improvement***

Country of realization: Jordan
Main financier of the project: AICS –Agenzia Italiana per la Cooperazione e Sviluppo
Total budget of the project: 446.360,00 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 340.389,75 €

**Description of the project**

The project supported the Municipality of Jerash in improving the services offered to its citizens and the environmental conditions of the Municipality, through: infrastructural works (installation of solar panels and solar heating systems; training on sustainable waste management and accompaniment in the creation of the first system city separate collection pilot; dissemination of awareness campaigns on recycling; creation of a laboratory for the reuse of waste and the creation of educational activities for children on the environment and professional training activities for young people on the topic of upcycling.

**Results achieved and beneficiaries achieved**

In 2020 we reduced the environmental impact of the Municipality and improved the services offered to citizens, thanks to: the installation of solar panels, which reduce consumption in the main building of the Municipality by 63%; the creation of a new separate collection system involving the commercial district of the Municipality (74 tons of differentiated waste collected); the creation of a new laboratory for the reuse of materials and the implementation of community-based initiatives (233 children and young people involved in training activities during the project); increasing community awareness about the importance of recycling (775 stores involved in awareness campaigns)

***DARNA Strengthen community-based welfare and social protection services in the most vulnerable areas in the Governorates of Amman and Irbid***

Country of realization: Jordan
Main financier of the project: AICS –Agenzia Italiana per la Cooperazione e Sviluppo
Total budget of the project: 447.215,00 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 103.387,81 €

**Description of the project**

The Darna project is part of AICS program AID11731, "Initiative to support the achievement of the minimum protection objectives for particularly vulnerable people among refugees and host communities in Jordan - Phase II", which aims to create a structured framework of assistance and social protection, through an integrated and multisectoral approach.

**Results achieved and beneficiaries achieved**

In 2020, we increased the inclusion of the most vulnerable people through a structured approach to assistance and social protection.

Indicators: Baseline value: 300+ minors receive assistance and protection services, and participate in psychophysical support activities through CBOs (data disaggregated by gender, nationality, PWDs: 50% male, 50% female, 30% Syrian, 70% Jordanians, 7% minors with disabilities); Target Value: 300 (of which: 50% males, 50% females, 30% Syrians, 70% Jordanians, 7% minors with disabilities); Target value reached: 300 (of which: 48% males, 52% females, 31% Syrians, 69% Jordanians, 13.6% PWDs).

We have also improved the capacity of communities to provide integrated protection services that include the most vulnerable categories of the population.

Indicators: Baseline value: 80% of direct beneficiaries report an improvement in the services offered by CBOs; 4 CBOs involved in the project are equipped and trained to follow up and identify cases of vulnerable individuals.





***Food4Resilience - Improvement of food security and access to income to strengthen the resilience of the most vulnerable Syrian families in the governorates of Damascus***

Country of realization: Syria
Main financier of the project: AICS
Total budget of the project: 523.166,57 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 8.266,89 €

**Description of the project**

The project promotes food security through the provision of inputs for agriculture and livestock, vocational training and the launch of income-generating activities for 1,450 families of farmers and ranchers thus guaranteeing access to sustainable food and a varied and quality food. The project aims to improve the quality and variety of food products of plant origin (cereals and vegetables) for 950 peasant families located in the governorates of Rural Damascus and Homs through the increase and diversification of crops, made possible by the distribution of wheat seeds, certificates, horticultural equipment and seeds with high nutritional value and the creation of training courses aimed at improving the agri-food production capacities of the beneficiary rural population; improve the quality and variety of food products of animal origin (meat, dairy products) for 500 farming families located in the governorates of Rural Damascus and Homs, through the training of farmers, the distribution of fodder and the strengthening of the quality of veterinary services; improve the knowledge of 120 women on the production of dairy foods, the processing and conservation of vegetables for access to income and the start of a small income-generating business through the creation of training courses on self-production, food sale and supply basic equipment.

**Results achieved and beneficiaries achieved**

In 2020, a request for a variation was submitted to AICS due to: the delay of about 12 months from the signing of the assignment specification (18/11/2019) to the start date of the activities (01/11/2020); the delay due to the replacement of the local partner identified in the project (ACSAD), who resigned due to their internal difficulties in managing the project according to the parameters set out in the AICS management and reporting manual. Below we have selected a new local partner (Coopi) who has good experience in Syria on this type of activity; the delay due to the need to update the assessment plan to verify that all the activities envisaged in the approved project have not undergone priority changes in terms of supply of agro-zootechnical inputs, methods of implementing training, costs for the realization of the activities and technical personnel employed. The update of the assessment plan highlighted the new needs of the beneficiary population in terms of agricultural inputs (replacement of wheat seeds with new horticultural seeds with the addition of kits for irrigation of domestic gardens), the new methods for the implementation of training due to the ongoing covid 19 pandemic (training with the on the job method, i.e. with small restricted groups of farmers of the same family performed directly in the field during the various stages of the supply chain), the increase in costs for the realization of the planned activities due to the galloping inflation in the country and the new need for technical personnel for the implementation of the activities. This is why it was necessary to present this variant in order to start activities in the best possible way with

the aim of providing the identified beneficiaries with a quality service in terms of efficiency and effectiveness.

***Hope – Health, protection and education for the most vulnerable groups among refugees and host communities in Lebanon AID 11263***

Country of realization: Lebanon
Main financers of the project: AICS; CEI
Total budget of the project: 907.819,70 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 420.373,03 €

**Description of the project**

The project aims to contribute to strengthening the resilience of the most vulnerable groups among the refugee and host population of the Lebanese governed of the North, South and Bekaa by strengthening and improving the quality and accessibility of the social and health care services offered. by 7 Social Development Centers (SDC) of the Ministry of Social Affairs and the quality of school facilities of 3 public schools of the Ministry of Education

**Results achieved and beneficiaries achieved**

In 2020 for the Health sector, the services of 7 SDCs offered to the beneficiary population were improved through: the increase in the weekly hours of the family doctor; the purchase and installation of medical equipment necessary for the performance of basic medicine services; increasing the supply of basic medicines and for chronic diseases; strengthening the professional skills of medical and paramedical staff through on-the-job training courses; the implementation of community awareness campaigns on public health issues; carrying out medical screening for 1,200 children; the subsidy of specialist medical examinations for Syrian refugees and their families. We have improved the primary care service of the 7 target SDCs of the project, through: increasing the presence of general practitioners in the SDCs by 4 hours per week (100% achieved); the increase of at least 25% of Lebanese and Syrian beneficiaries in the 7SDCs (result achieved 100%); the purchase and installation of medical equipment necessary for the performance of basic medicine services (100% achieved). For the protection sector, the skills of social workers both at regional and local level were strengthened in the 7 target SDCs through: training courses and work programs; implementation of awareness campaigns on the rights and specific needs of protection of the most vulnerable people in the reference areas of the 7 target SDCs For the education sector, the quality of the school facilities and teaching spaces of 3 Lebanese public schools was improved through: the construction of renovation works of 3 public schools.





***PROSIM “Promoting Sustainable Irrigation Management and non-conventional water use in the Mediterranean” A\_B.4.1\_0317***

Country of realization: Tunisia, Jordan, Lebanon, Sicily, Spain
Main financer of the project: Unione Europea
Total budget of the project: 3.333.331,624 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 293.269,98 €

**Description of the project**

The project promotes sustainable agricultural practices to reduce the pressure on water resources through: the implementation of technologies for efficient use of water resources and for the use of unconventional water in agriculture; strengthening of the skills of farmers and extension agents relating to the technologies implemented; signing of agreements between the relevant actors within the practices for the lasting management of the water resource. The ICU is the leader of the project initiative, supporting the partners in carrying out the activities on an operational, technical and administrative level.

**Results achieved and beneficiaries achieved**

The PROSIM project started in September 2019. In the first four months of activity, the kick-off meeting was organized in Rome in which two representatives of the partners took part in the two-day event aimed at presenting the activities and organizing the first administrative steps. Subsequently, the partners identified the respective hectares for the implementation of the irrigation systems provided for in the project proposal for a total of 91 hectares of agricultural perimeters divided between Lebanon, Jordan, Tunisia, Spain and Italy. In

December 2020, as per the project procedure, an administrative review was carried out by an auditor external to ICU.



*Agriculture Durable - support to the Tunisian agro-industrial sector, through the creation and consolidation of agricultural businesses, the promotion of sustainable irrigation techniques and agricultural mechanization, following the example of Italian best practice in business networks*

Country of realization: Tunisia
Main financer of the project: AICS
Total budget of the project: 1.998.000 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 85.662,77 €

### **Description of the project**

The "Agriculture Durable" project aims to contribute to sustainable rural development and improve the managerial and technical skills of farming communities in 13 Tunisian governorates. The project supports local farmers' associations in improving irrigation systems to promote sustainable use of water in agriculture, favors the creation of new young businesses in the agro-industrial sector and the consolidation and improvement of agricultural activities by strengthening the local entrepreneurial fabric following the example of the experiences of Italian business networks in the oil, milk, pomegranate sectors, dates and citrus fruits. The project also promotes the empowerment of women and female entrepreneurship in rural areas. ICU's contribution to the project focuses in particular on AXIS 3 of the project, aimed at the technical and managerial strengthening of GDAs and CTVs, at the promotion of sustainable irrigation techniques and at the enhancement of the agricultural mechanization service and access to credit for improvement. of the services provided.

### **Results achieved and beneficiaries achieved**

In 2020 we prepared 30 diagnostics approved and validated by DGGREE, CRDA and by the 30GDA of the project; drafted and validated 30 action plans and Training road maps for the 30 beneficiary GDAs, 10 training courses and 60 follow-up visits (2 for GDA) on the management of services to members and administrative efficiency were carried out; 31 Courses on the promotion of efficient irrigation techniques were carried out; 60 days of accompaniment carried out at the beneficiary GDAs; trained 346 farmers on how to access credit and subsidies in agriculture; carried out 31 courses for the promotion of efficient irrigation techniques; selected 5 irrigation perimeters to be restored and realization of 5 detailed diagnostics for the renovation and equipment works.



#### ***E4 - Enhancing Employment opportunities in Jordan Energy and Environment Sectors***

Country of realization: Jordan
Main financer of the project: Unione Europea
Total budget of the project: 3.000.000 €
Amount spent for the implementation of the activities and the achievement of the objectives set for the year 2020: 4.128,52 €

#### **Description of the project**

The aim of the project is to help strengthen the resilience of host communities in Jordan, through the creation of employment and income opportunities in the environmental and energy sector and the creation of private-public partnerships.

#### **Results achieved and beneficiaries achieved**

The expenses incurred in 2020 refer to the final project audit, a procedure required by the European Union. The project achieved all the expected results: we activated 1 plant, installed 100 kWp PV installed in the plant; employed 41 people (including 23 Syrians) by the plant; 11km of water distribution infrastructure rehabilitated in the municipality of Irbid; reduced water losses in the test areas (Umm Essab and Zahar) by more than 50%; trained 81 students (49 M / 32 F); 20 recent graduates received the Energy Manager certification (16 M / 4 F); 29



women received kits and training to work as plumbers in Irbid; we have carried out an awareness campaign in 20 schools; we organized 2 inauguration events (1 for the end of the training activities, 1 for the central inauguration)

*A market driven approach for value chain improvements and the expansion of the Rwandan coffee market*

Country of realization: Rwanda
Main financier of the project: Unione Europea
Total budget of the project: 2.502.214 €
Amount spent on the realization of the activities and the achievement of the objectives set for the year 2020: 130.190,69 €

**Description of the project**

The project aims to enhance the Rwandan coffee (VC) value chain where supply better matches demand and international demand increases. Coffee growers and coffee washing stations (CWS) have a collaborative and market-oriented approach to increasing quality and margins and public and private stakeholders are strengthened; the international market has a greater knowledge, appreciation and willingness to buy Rwandan coffee. Specifically, the ICU is responsible for the coordination and implementation of the project.

**Results achieved and beneficiaries achieved**

The project, which began in April 2020, carried out a selection and analysis of the beneficiaries, carried out a study on international demand that can adapt to the potential of Rwandan coffee provided, purchased field equipment and began to start training and technical assistance for farmers, with a focus on women and young people.



**UMUCO W'ITERAMBERE - RENOUE Burundi - Energies Renouvelables pour le Burundi**

Country of realization: Burundi
Main financier of the project: Unione Europea
Total budget of the project:4,237,399.42 €
Amount spent on the realization of the activities and the achievement of the objectives set for the year 2020: 131,618.06 €

**Description of the project**

The project aims to strengthen the resilience of the population, promote access to electricity for landlocked and disadvantaged rural families, for existing agricultural and productive activities, making them more robust, and for health centres and primary and secondary schools, located in particularly isolated regions, through the provision and installation of renewable energy systems. You deal, especially for the families, with innovative "plug &play" systems certified by the Lighting Africa system, which allow reliable energy production and a long life. Access to these systems come through mechanisms that guarantee their sustainability. Access to sustainable energy services is a way to support socio-economic and human development: by developing infrastructure that provides sustainable, reliable and affordable access to modern energy services, people, communities and the country can significantly improve their standard of living and economic situation.

**Results and beneficiaries achieved**

In 2020 we installed autonomous photovoltaic systems in post-base schools; we installed photovoltaic systems with Community activities generating income from agricultural production and processing; we strengthened the management and marketing capacities of agricultural producer organizations; we supported vocational training and job creation in the solar energy sector through a training module on the installation and maintenance of the photovoltaic systems produced; 15 out of 5 teachers, 4 out of 2 women trained in the new program, 24 out of 48 young people, 9 out of 24 trained women; there was the establishment of better masonry community kitchens in schools.





*Access to renewable energy in the off-grid areas of Burundi as a driver of socio-economic development (Aid: 011876)*

Country of realization: Burundi
Main financier of the project: AICS
Total budget of the project: 2.022.853,50 €
Amount spent on the realization of the activities and the achievement of the objectives set for the year 2020: 392,043.14 €

### **Description of the project**

The intervention increases access to energy to contribute to the resilience and socio-economic development of rural areas in Burundi. The intervention plans to strengthen the renewable energy market (ER) by acting on two lines: 1) access to solar energy for commercial and productive activities, basic services and families as an enabling factor for development, with professional training and job creation; 2) leveraging on the "Italian system" and on the experience of the network of private companies involved in the initiative to reduce barriers to private investment in ER, the main driving force of development. The project addresses four issues: insufficient awareness of the socio-economic benefits of electricity use; low availability of economic resources of the beneficiaries; insufficient availability and experience of certified professionals in the sector; absence of investment in RE that increases access to energy and stimulates the market. In this context, the specific objective is to improve and strengthen the production and commercial chain and the quality of basic services through a secure, affordable and durable supply of solar energy in a rural context. In the project, the ICU carries out the following activities: the installation of autonomous photovoltaic systems for the electrification of basic services, commercial and productive activities in a rural context; certified professional training and job creation for young technicians who install photovoltaic systems.

### **Results achieved and beneficiaries achieved**

For 2020 we have defined and processed in detail the implementation strategy of 3 awareness campaigns on the socio-economic advantages related to the use of RE; we have realized the engineering study and defined the technical specifications of the equipment and materials for the installation of a photovoltaic power plant of 54kWp for the electrification of commercial and productive activities of the municipal market of Gitaza; we have realized the engineering study and defined the technical specifications of the equipment and materials for the installation of autonomous photovoltaic systems at the basic services in a rural context ; we have signed a contract with a private company selected through a tender for the supply, installation, testing and commissioning of the 54kWp photovoltaic power plant for the electrification of commercial and production activities in the Gitaza municipal market; we have elaborated the complete tender dossier for the supply, installation, testing and commissioning of autonomous photovoltaic systems at the basic services; we have and a specific training manual on solar energy, installation and maintenance of photovoltaic systems in order to strengthen the training offer for certified professional training; we have realized a "training-of-trainers" session in favor of 15 specialists in the Renewable Energy sector to assimilate the contents of the training manual and the teaching methodology, ten of which

obtained a positive result at the final exam to access the teaching of specific certified professional training on photovoltaic systems; we have realized the first specific certified professional training in solar energy, installation and maintenance of PV systems with the participation of 36 young people between 18 and 30 years old (23 men and 13 women). The activity was divided into two training courses: 1 course in the classroom following the training manual and 1 course of practical work at the GLICE workshop. At the end of the training, the students carried out an assessment test of the theoretical and practical knowledge learned. 35 young people (22 men and 13 women) out of 36 participants in the BUJUMBURA GLICE training passed the assessment test with positive results; we have a professional start-up program for students trained in solar energy has been set up through the implementation of traineeships in local companies active in the solar energy sector.





***InterCap – Developing capacities together: Civil Society and European Universities for global education on migration, security and sustainable development in an interconnected world***

Country of realization: Italy, Cyprus, Greece, Malta, Croatia, Germany, Austria, United Kingdom, Lithuania, Bulgaria, Poland and Slovenia
Main financer of the project: Unione Europea
Total budget of the project: 1.589.833,82 €
Amount spent on the realization of the activities and the achievement of the objectives set for the year 2020: 15.988,22 €

**Description of the project**

The project "*Developing capacities together: Civil Society and European Universities for global education on migration, security and sustainable development in an interconnected world (InterCap)*" is a EuropeAid-funded project that aimed to address emerging concerns about how to change the public perception of (in)security and risk, influence the understanding of migration, sustainable development, roles, responsibilities and lifestyles of EU citizens in an interconnected world. To achieve this, InterCap has brought together 13 organisations, from 12 different EU countries (Italy, Cyprus, Greece, Malta, Croatia, Germany, Austria, the United Kingdom, Lithuania, Bulgaria, Poland and Slovenia), specialising in training and education, sustainable development and migration, with over 40 members from all over Europe (local authorities, ministries, universities and civil society organisations). The project strengthened the critical understanding of migration and sustainable development, in the context of the Sustainable Development Goals (SDGs), among those working in the field of teacher training, to increase understanding of the relationships between the interconnected world, (in)security and risk. Specifically, through the project, the InterCap partners have committed themselves: to ensure coherence and uniformity in Global Citizenship Education on the issues of migration and sustainable development and to strengthen the skills of Global Citizenship Education among the trainers of teachers of both civil society organizations (CSOs) and universities.

The priorities of the action were: creating European networks between civil society and universities, increasing the skills of actors in the educational world and promoting global learning on

migration, security and sustainable development. The project promotes the knowledge and use of the following participatory educational methodologies: Philosophy for Children (P4C), focused on thinking and reasoning; Open Space for Dialogue and Enquiry (OSDE), which provides for the creation of a safe space open to all for critical thinking and discussion on global issues; Theatre for Living (T4L), which refers to creating a dialogue on complex issues using theatrical language.

### Results achieved and beneficiaries achieved

The results achieved through the InterCap project were: established a European Community of Practice for development education at the European level; increased awareness and understanding of representatives of educational authorities on policy coherence for development; strengthened collaboration between teacher trainers, CSOs, preservice teachers and school students through participatory methods and practice-oriented projects/internships on development education and SDGs; influenced the understanding of migration, sustainable development and lifestyles of all beneficiaries through outreach activities; improved/built the capacity of CSOs and university teacher trainers to use the following participatory educational methodologies: Philosophy for Children (P4C), Open Spaces for Dialogue and Enquiry (OSDE), and Theatre for Living (T4L); engaged teachers in a learner-centered, participatory, dialogue-oriented, and experiential learning methodology on development education. Beneficiaries reached were: 5,500 teacher trainers (from both CSOs and universities); 12,600 Pre-service teachers and university students; 12,600 representatives of the education system (local education authorities, instructional designers, decision makers....); 3,900 in-service teachers.



## 6) Economic-financial situation

### *Origin of economic resources with separate indication of public and private contributions:*

The contributions collected during the year 2020 are shown, while for the revenues pertaining to the year we refer to the financial statements.

<b>PUBLIC FINANCERS</b>	<b>Contributions received in 2020</b>
AICS	€ 1.594.152,67
UE	€ 3.236.880,77
<b>PRIVATE FINANCERS</b>	
Private individuals for cooperation activities	€ 131.320,00
Private individuals for institutional activities	€ 19.228,22
Other financers	€ 794.051,24
<b>Total</b>	<b>€ 5.775.632,90</b>



*Specific information on fundraising activities, general and specific purposes of the collections carried out in the reference period, tools used to provide information to the public on the resources collected and their destination:*

The ICU does not carry out or organize fundraising activities; private contributions received in 2020 refer to spontaneous donations.

*Reporting by the directors of any critical issues that have emerged in the management and highlighting the actions taken to mitigate the negative effects:* there are no reports that have emerged from the directors relating to any critical issues.

## 7) Other information

### *Indications on disputes / disputes in progress that are relevant for the purposes of social reporting:*

There are no disputes and / or disputes in progress relevant for the purposes of social reporting.

### *Environmental information, if relevant with reference to the activity of the entity:*

The types of environmental impact related to the activities carried out, the policies and methods of managing these impacts, the environmental impact indicators and the changes in the values assumed by them are indicated in section 5 "Objectives and Activities", as each project (for country, by activity, by policies and management methods) generates an environmental impact connected to the activity that varies according to the individual project carried out.

### *Other non-financial information:*

**The "We" policy:** The "We" policy, understood as a team of people who work in a constant team working perspective, is fundamental, both in the workplace and outside it. Respect for colleagues, welcoming the strength of diversity, treating everyone with respect and dignity, encouraging teamwork and collaboration, encouraging an atmosphere of openness, always avoiding all forms of discrimination and political maneuvering, are for us fundamental elements that distinguish our work ethic and our personal ethics.

**The strength of diversity:** The diversity of the peoples of the world is for us an element of rare beauty that must be safeguarded and protected. At ICU we carefully avoid discrimination based on race, religion, origin, pregnancy, sex, age, marital status, mental or physical disability and any other characteristics protected by law.

**Fighting harassment, discrimination and bullying:** Our commitment to fight discrimination, harassment and bullying in any form (verbal, physical or visual) is constant, both inside and outside the workplace.

**Human Rights:** No violations were reported.

**The power of dialogue:** This is the tool we use and encourage to use to avoid clashes, particularly between different communities.

**Accountability and transparency:** Following the operations under one's own responsibility with attention to the use of resources and managing donor funding according to the highest standards of accountability and transparency are the founding principles of managing the activities. We, as a group, involve local communities and populations in the planning and execution of our programs on the ground and respect their cultural and economic needs. We, as a group, always try to minimize the environmental impact of our activities and make sure they always comply with all environmental protection legislation.

***Covid-19 Emergency:*** In 2020, the situation caused by the health emergency due to COVID-19 was the main problem in the development of the activities as they were originally planned; however, the obstacles were overcome and solutions were found to carry out the project activities. We have suffered slowdowns and delays in some activities which, inevitably, have been rethought and reprogrammed. For some projects, we were asked for extensions (of up to 4 months) which were accepted and made it possible for the projects concerned to continue and achieve the objectives set despite the difficult period. The goal was to gradually and efficiently resolve the difficulties caused by the pandemic. For example, to give an overall picture, where it was possible to continue the project activities as initially planned (which involved, for example, the physical presence of people), it was a priority to follow all the procedures and precautions dictated by the World Organization of Health (masks, safety distance, etc.). Where, on the other hand, the activities could not be carried out in person (for example training or demonstration sessions), the main solution involved was to replace the courses and face-to-face activities with online versions of the same. An insurance policy has been issued for all the ICU Staff in case of direct damage due to the pandemic. During the national lockdown period in 2020, all office staff continued their work in full smart working mode. When the openings allowed the return to the office, which was carried out and continues to be carried out in total safety (temperature measurement, sanitizing, masks, etc.) it was decided to work in mixed mode, 50% smart working 50% in presence in the office, every other day.

## 8) Monitoring carried out by the control body

ICU, as a Non-Governmental Organization, is classified as a Third Sector Entity other than social enterprises. Consequently, the Board of Auditors has carried out monitoring on compliance with the social purposes, with particular regard to the provisions of Legislative Decree no. 117/2017, articles 5, 6, 7, 8.

The Board of Auditors, following the checks carried out, can state that:

- the ICU exclusively carried out development cooperation activities, referred to in Article 5, paragraph 1, letter n) of Legislative Decree no. 117/2017, for civic solidarity and social utility purposes;
- the ICU did not carry out fundraising activities; the contributions came from participation in international calls for cooperation and development projects. In addition to the contributions received following the award of the aforementioned calls, ICU received donations from private entities, aimed at developing the statutory activity;
- ICU pursued the absence of the purpose of profit, through the destination of the assets, including all its components (revenues, income, proceeds, revenues however denominated) for the performance of the statutory activity and pursued the observance of the prohibition also indirect distribution of profits, operating surpluses, funds and reserves to founders, associates, workers and collaborators, directors and other members of the corporate bodies, taking into account the indices referred to in art. 8, paragraph 3, letters from a) to e), which are reported below:

*“a) the payment to directors, statutory auditors and anyone holding corporate positions of individual remuneration not proportionate to the activity carried out, the responsibilities assumed and the specific skills or in any case higher than those provided for in entities operating in the same or similar sectors and conditions;*

*b) the payment to subordinate or self-employed workers of wages or compensation forty percent higher than those provided, for the same qualifications, by the collective agreements referred to in Article 51 of Legislative Decree 15 June 2015, no. 81, except for proven needs relating to the need to acquire specific skills for the purpose of carrying out the activities of general interest referred to in Article 5, paragraph 1, letters b), g) or h);*

*c) the purchase of goods or services for fees which, without valid economic reasons, are higher than their normal value;*

*d) the sale of goods and the provision of services, at more favorable conditions than those of the market, to shareholders, associates or participants, to the founders, to the members of the administrative and control bodies, to those who in any capacity work for the organization or are part of it, to subjects who make donations in favor of the organization, to their relatives within the third degree and to their relatives within the second degree, as well as to companies directly or indirectly controlled or connected by them, exclusively by reason of their quality, unless such transfers or services constitute the subject of the activity of general interest referred to in Article 5;*

*e) the payment to subjects other than banks and authorized financial intermediaries, of interest expense, depending on loans of all kinds, four points higher than the annual reference rate. The aforementioned limit can be updated by decree of the Minister of Labor and Social Policies, in agreement with the Minister of Economy and Finance.”*